

Making the Case for *Liquid Lit Manager*™

Hosting: Anywhere Access, Powerful Flexibility, Superior Reliability

ATTORNEY TOP 50 AM LAW 100 FIRM

CHALLENGE

The need for a user-intuitive tool paired with anywhere, anytime access that can handle large data sets while ensuring optimal case management.

SOLUTION

Liquid Lit Manager™ was viewed as the most advantageous e-discovery and case management software; complete with all the “bells and whistles” other tools simply did not offer.

RESULTS

“I’ve been extremely happy with the flexibility. From the setup, custom searches and data sets, it’s very intuitive. I’m a ‘power user,’ and for anything I need to do, there’s a way to do it.

I typically access *Liquid Lit Manager* from the office. But I also access it from home, the coffee shop, at the airport, and even on an airplane — wherever I happen to be working.

I’m happy with how the [hosted environment] works. I’m very comfortable with the security. I trust the cloud ... and have never had any issues with down time.”



Hosting: Anywhere Access, Powerful Flexibility, Superior Reliability

ANYWHERE, ANYTIME ACCESS

Accessing *Liquid Lit Manager* in a hosted environment is, “extremely easy.” Anywhere there is a web connection, you have access. “It fits the way I work, and I don’t have boundaries on where I work. So I can have instant access right where I am. This makes it very flexible,” said our client. For example, “I was vacationing in Mexico and we had a request from opposing counsel stating they couldn’t find some documents. It was nice to have access right away to easily find the documents.” Later, he added, “Partners like to have answers right away to show we’re responsive to an inquiry, and I was able to do it from Mexico.”



The ease of sharing information with the team both online and offline was also appreciated. “It’s very easy to share information online inside the tool as well as offline. It’s one of the easiest tools to share information.”



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I WOULD RECOMMEND LLM BECAUSE OF THEIR SERVICE. I DON'T THINK ANYONE COMPARES. AND THE TOOL IS VERY EASY TO USE, VERY FLEXIBLE!

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HIGH FUNCTIONALITY IN A USER-FRIENDLY INTERFACE

Frustrated with the limitations of previous e-discovery platforms, our client looked to *Liquid Lit Manager* as the solution to better address the large data sets of their current case. The previous e-discovery tools “were terrible for usability. Nothing was where I thought it would be in the user interface. You had to click a million different times to find what you’re looking for or to review a document.” Our client needed a more user-friendly tool to handle larger data sets.

Liquid Lit Manager offers a superior user interface and its intuitive nature makes navigation a breeze. “I needed a solution for a large set of data. As I was going to be leading this case management for our litigation team, I was looking at usability. It [*Liquid Lit Manager*] had the additional ‘bells and whistles’ I really wanted. For example, their tool automatically compiles documents instantly into a single PDF binder with slip sheets. It seems to automate a lot of these [administrative] tasks. This was attractive to me.”



UNSURPASSED RELIABILITY

While many providers offer hosted solutions, ours is unparalleled in that over our 16 year-history, we've only been down cumulatively for one hour. And that reliability provides the peace of mind our client, as well as many other attorneys, need in their hectic schedules. "I've never logged on and had any issues. I've never heard of any down time." Maintenance and automated software upgrades are conducted behind the scenes, ensuring no disruption to your casework.



STATE-OF-THE-ART SECURITY

Another added benefit is the access security. Our servers are housed in a data center that is isolated from everyone but level-three technicians, where military-grade pass cards and biometric scanners are used to restrict access. We also provide user restrictions within a case, which helps in cases that represent multiple clients who need to be able to see their specific data, but not data of another client. We make that happen. **"Liquid Lit Manager's user restriction capabilities are very comprehensive. They've been very responsive and can set those restrictions up, usually within an hour."** Our client later added, "This gives me comfort to know they have that capability as it's something I have had to use with my clients."

Our client also appreciated that **adding additional users to the account is both easy and free**, so they don't have to think about or manage additional expenses that other tools often require. "They don't charge for additional users, which is very nice. And they've been very quick to respond to my requests for additional user accounts and training."

LEGENDARY SERVICE

We understand that being highly responsive to attorneys and their case management teams is essential to productivity and delivering better outcomes. For our client and other "power users," no one can match our customer service, bar none. "I've been extremely happy. They've been super responsive. That's just how they work!" He also added that his dedicated project manager always kept him apprised of the status of his requests. Our satisfied client concluded, "I would recommend them because of their service. It's great. I don't think anyone can do better with customer service."



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THAT'S JUST HOW THEY WORK!**

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Logical Solution. Legendary Service. LLM, Inc. offers Liquid Lit Manager™, a web-based solution enabling legal teams to review discovery, produce documents, and manage related daily case materials through a single interface. It is the only product on the market that integrates e-discovery and case management, which is why it is favored by many Am Law 100 & 200 law firms, Global 100 firms and Fortune 100 companies.

CALL 877.820.8308 **VISIT** LiquidLitigation.com

