

Making the Case for *Liquid Lit Manager*™

Search: Intuitive, Efficient, Productive and Convenient

ATTORNEY LAW360 – GLOBAL 20 LAW FIRM

CHALLENGE

Managing and accessing a complex set of documents for a global monitorship demand strong organization, attention to detail and the ability to find documents at a moment's notice. Our client needed a user-friendly tool with a highly intuitive search functionality to ensure increased productivity and efficiency.

SOLUTION

Liquid Lit Manager™ was viewed as the optimal case management software, offering advanced searching capabilities and delivering unsurpassed ease of use and time savings.

RESULTS

“The advanced search function allows me to easily break down the information, do searches by full text and search different parts of the document.”

“*Liquid Lit Manager* is intuitive, convenient and efficient. The organization [of the documents] and searching was great! You can navigate the system easily and find what you need when you need it. It was perfect.”

“Both our project managers were fantastic. We had demanding requests and pressing deadlines, and they always met them!”



Search: Intuitive, Efficient, Productive and Convenient

MAKING THE COMPLEX, INTUITIVE

Providing an ultra-intuitive search function is critical to case management, including when managing complex global monitorships. That's where *Liquid Lit Manager* excels above all other solutions. This particular client has preferred *Liquid Lit Manager*'s advanced search functionality to other offerings for two global monitorships over the last several years.

"Our role is to provide legal assistance, analyzing our client's controls and provide a lot of document review," he said. "For what we were doing with these complex monitorships, [Liquid Lit Manager] was ideal."



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STRAIGHTFORWARD SEARCH FUNCTIONALITY

Users of *Liquid Lit Manager* find the tool very straightforward and easy to learn. On an intuitive scale of 1 to 5, our client rated *Liquid Lit Manager* a 5. "I never needed formal training. You can figure out how to use it in less than an hour. I got on there and right away started using it," he said.

Liquid Lit Manager's advanced search functionality soars, particularly in its ability to perform targeted, granular searches. "What I needed most was to be able to pull individual documents or large groups of documents, with the ability to search by specific folders," said our client. "With the advanced search function, I was able to break it down, do searches by full text, document description and search different parts of the document very easily." He added, "We created complex foldering structures, some with five to seven layers deep. I was able to search within folders quickly and easily, and that was very helpful."

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LIQUID LIT MANAGER IS SIMPLE. ONE CLICK AND THAT'S IT.

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PRODUCTIVITY ON A GLOBAL SCALE

Many cases and monitorships involve several countries. Our client's compliance monitorship involved over 60 lawyers worldwide, and the need to search in a number of different languages was essential for productivity and successful outcomes.

With *Liquid Lit Manager* handling over 160 languages, searching is a breeze across continents. "We had documents in 10-12 different languages; for example, Russian and Spanish. And again, we were able to easily search and pull the documents we needed right away."

Our client continued, "Liquid Lit Manager made it very easy at the end of the year after we'd been gathering data and holding meetings all over the world. We used the Document ID number a lot for citation purposes. On conference calls, we could all be looking at needed documents within seconds. We were more productive because of it."





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WITH THE ADVANCED SEARCH FUNCTION, I WAS ABLE TO [...] DO SEARCHES BY FULL TEXT, DOCUMENT DESCRIPTION AND SEARCH DIFFERENT PARTS OF THE DOCUMENT VERY EASILY.

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SIMPLICITY AT ITS CORE

“*Liquid Lit Manager* is simple. One click and that’s it,” enthused our client. “I’ve seen other [systems] where it [takes] three or even four clicks [to perform a task]. [*Liquid Lit Manager*] has a lot fewer clicks than previous providers.” He added that during conference calls, it’s very easy to access information so everyone can be looking at the same information in a single click. He noted that with others in the the market, “there are burdensome drop-down menus and the process seems drawn out to the point that it’s difficult to use. And that’s not the case with [*Liquid Lit Manager*].”

LEGENDARY CUSTOMER SERVICE

Being highly responsive to attorneys and case management teams is essential to productivity and delivering successful outcomes. Noting LLM, Inc.’s superior customer service as a key factor in their success with *Liquid Lit Manager*, our client describes his two project managers as being extremely responsive and very quick to handle requests. “Both of them are just fantastic. We had demanding requests and pressing deadlines and they always met them.” Citing a particular emergency, “They ended up coming in on a Sunday to take care of some last-minute things for us. They were on top of it.” he said, adding, “When you’re in the middle of a fire drill and having someone you know you can rely on to get it done ... that’s very helpful!”

It doesn’t stop there. Our client points to interactions throughout the organization, including the executive team. “Everyone is just fantastic. I wouldn’t hesitate one bit to recommend LLM.”

“**EVERYONE IS JUST FANTASTIC. I WOULDN’T HESITATE ONE BIT TO RECOMMEND LLM.**”

Logical Solution. Legendary Service. LLM, Inc. offers *Liquid Lit Manager™*, a web-based solution enabling legal teams to review discovery, produce documents, and manage related daily case materials through a single interface. It is the only product on the market that integrates e-discovery and case management, which is why it is favored by many Am Law 100 & 200 law firms, Global 100 firms and Fortune 100 companies.

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